SAP

Student Internship: Center of Expertise (COE)

AT SAP, YOU CAN IMPACT

THE WAY BUSINESS IS RUN

Employment Type
Full Time

Career status
Student Internship

Job Location
Dublin, Ireland

Sector
Computing, Engineering, Science

Job/scheme start date
Negotiable with student

Duration
6 months

Expected travel
0%

Location
Citywest Business Campus, there are many travel options including Luas, SAP Private bus from the city center as well as Dublin Bus Services.

ABOUT SAP

As the market leader in enterprise application software, SAP helps companies of all sizes and in all industries run better. Together with its extensive ecosystem, SAP delivers products and services that accelerate business innovation for its more than 190,000 customers in more than 120 countries. SAP was founded in 1972 by five engineers who had a vision to help companies run their businesses better, faster, and more efficiently with software solutions. Headquartered in Walldorf, Germany, SAP has experienced a rich history of innovation and growth ever since. SAP has approximately 60,000 employees and sales and development locations in 75 countries worldwide.

You can get a head start at SAP by working as an intern. You can lay the foundation for a career in a highly professional environment that supports original thinking, rewards initiative, and recognizes outstanding performance. In addition to an attractive salary and other capital forming benefits, students working at SAP enjoy the same perks as our regular staff, including complimentary coffee, tea, lunch, and use of the sports and social events and clubs. But best of all, you become part of a rich, stimulating environment in which you have daily access to technical experts, subject-matter experts, and business professionals. You will find the learning environment highly stimulating, where employees acquire knowledge and skills through instructor-led classes, e-learning courses.

SAP IRELAND

In Ireland, SAP has offices in Dublin and Galway and employs over 1,200 people in 35 different lines of business. At SAP, we value the unique qualities that each employee brings to our company. Visit www.sap.com/careers/Ireland for further information.

PURPOSE AND OBJECTIVES

SAP offers its customers a range of remote services which focus on the proactive system diagnosis of their SAP Solution. The purpose of these services is to manage technical risk to ensure optimal performance, availability and maintainability of their SAP Solution.

The primary activity of the Service Engineer is to deliver the aforementioned remote services. The consultant is expected to be proficient in the programming languages of either ABAP or Java, to write, debug and optimize code.

The role is both challenging and demanding and requires candidates that can collaborate and integrate seamlessly with colleagues and other lines of businesses. The work involves liaising with development, senior support consultants, utilizing team work, knowledge databases and working remotely on customer systems, with a core focus of meeting and surpassing customer satisfaction. This is a busy and demanding role which involves interaction with many of our key customers, therefore excellent communication, organization and interpersonal skills are a must.

COE Internship EXPECTATIONS AND TASKS

- Proactively analyze the operating system, hardware capacity, database and SAP applications to ensure optimal performance and reliability
- Provide optimized coding solutions for our top customers
- Tune customer database performance issues, providing SQL and index recommendations to improve business performance
- Provide technical application analysis, focusing on the core business processes from a technical perspective, with step-by-step optimization
- Opportunity to learn about New Technical Innovations at SAP – HANA, Mobile & Cloud
- Final Year Project opportunity linked to SAP

EDUCATION AND QUALIFICATIONS / SKILLS AND COMPETENCIES

- Studying Honours Degree in IT/Computer Science/Physics/Mathematics/Engineering or related discipline.
- Excellent customer focus and communication skills (oral/written)
- A strong interest in business applications
- Systematical, communicative and creative focus
- Problem solving/analytical skills
- Experience in SAP an advantage
- Interns are provided with an initial 4 week SAP Technology Fundamentals course with Certification and continuous coaching and mentoring during the internship
- All Intern Students will be part of a team gaining real world experience of working with some of the world's largest companies